

# **Denver Police Department**

## Identity Theft Prevention Tips



How thieves steal identities:

- **1. Dumpster Diving.** They rummage through trash looking for bills or other paper with your personal information on it.
- **2. Skimming.** They steal credit/debit card numbers by using a special storage device when processing your card.
- **3. Phishing.** They pretend to be financial institutions or companies and send spam or pop-up messages to get you to reveal your personal information.
- **4.** Changing Your Address. They divert your billing statements to another location by completing a change of address form.
- 5. Old-Fashioned Stealing. They steal wallets and purses; mail, including bank and credit card statements; pre-approved credit offers; and new checks or tax information. They steal personnel records, or bribe employees who have access.
- **6. Pretexting.** They use false pretenses to obtain your personal information from financial institutions, telephone companies, and other sources.

#### What should you do if your identity is stolen?

Filing a police report, checking your credit reports, notifying creditors, and disputing any unauthorized transactions are some of the steps you must take immediately to restore your good name.

#### What can you do to help fight identity theft?

- Do not leave identification, credits cards, or other items with personal information in your vehicle, keep them on your person.
- Keep a minimal number of credits cards (1 debit, 1 credit is optimal)
- Use pay at the pump with a credit card whenever possible, debit card fraud can have a larger impact if the number is stolen
- Use cash for small purchases.
- When using a credit card, watch where the clerk places the receipt, temporary employees may keep your receipt for personal use later.
- Carry purses on your person snapped or locked, do not place them in shopping carts or on counters.

### Helpful links and phone numbers

www.ftc.gov

Credit Reporting Agencies

 EQUIFAX
 1-800-685-1111
 FRAUD LINE
 1-800-525-6285

 EXPERIAN
 1-888-397-3742
 FRAUD LINE
 1-888-397-3742

 TRANS UNION
 1-800-916-8800
 FRAUD LINE
 1-800-680-7289

Denver Police Department Financial Crimes Unit 720-913-6752