

Congress Park Neighbors Meeting Minutes 08-23-2013

Present were: Wendy Moraski, Maggie Price, Karen Miller, Myles Tangalin, Tom Conis, Charlotte Overbury, Reyna Yagi, Nick Scheidegger

Earlier in the week prior to the meeting it was decided by the board to cancel the business meeting in order to accommodate three presentations (proposed Starbucks at 2995 S. Colorado Blvd, Denver Water and 311)

On the morning of 8-23-13 CPN was notified by Kendro Developer Jimmy Balafas that they could not provide a representative to discuss the proposed Starbucks project. Below are synopsis's of the presentation by the other agencies.

Denver Water

Reyna Yagi Conservation Technician reyna.yagi@denverwater.org

Denver Water is not part of City but is an independent agency. They are a nonprofit and not funded by new taxes. Denver Water does not sell water out of state or for agricultural use and all water stays local. It is the oldest and largest water provider in the state

Colorado experiences drought every 10 years. 2002 was our last bad drought year. If the weather in 2014 continues as in 2013 Colorado could be in what is considered a stage 2 drought.

If stage 3 drought would occur water rationing would take place, watering lawns would be stopped however watering trees would be permitted.

Conservation programs provided by Denver Water include water patrol, soil amendment (contractors to amend soil prior to landscaping). Forests to faucets is a partnership program with US Forestry that promotes stewarding of our water

sheds.

Audits are free programs provided where Denver Water comes on site to evaluate efficiency and maintenance of water use .

List of residential rebates include Toilets, ET Controllers, Washing machines.

Average Denver resident uses 85 gallons of water a day compared to the rest of the nation which is 90 gal.

More info at www.denverwater.org

Denver 311

Nick Scheidegger Operation Manager Denver 311

311 was launched on July 7 2006. The major reason it was established was to provide one number for all City agencies to be reached and also because many non emergency calls were going to 911. This agency exists to allow other City agencies to focus on their core mission instead of answering phones.

In the first year of operation they were able to prevent 200,000 calls from going to 911.

311 handles about 45% of calls coming into the center and can immediately close the service request at that time.

30% of the calls are service related requests and 20% are calls they are not able to answer and must be transferred to an Agency

There are 27 agents who work closely with the agencies that they represent.

Agents go through 5 weeks of training.

Their hours are Monday-Friday 7am - 8 pm Saturday and Sunday 8:00 - 5:00

Monday is busiest day however Tuesday through Thursday are good days for calling 311.

Multiple ways to contact 311:

311@denvergov.org EMAIL

311 or 7209131311 PHONE

www.denvergov.org ONLINE

201 W Colfax Ave First Floor WALK IN

In District 10, most calls are for Motor vehicle and Family Adult Services (foodstamps, adult services)

Meeting ajourned at 8:10 PM

Submitted by Maggie Price