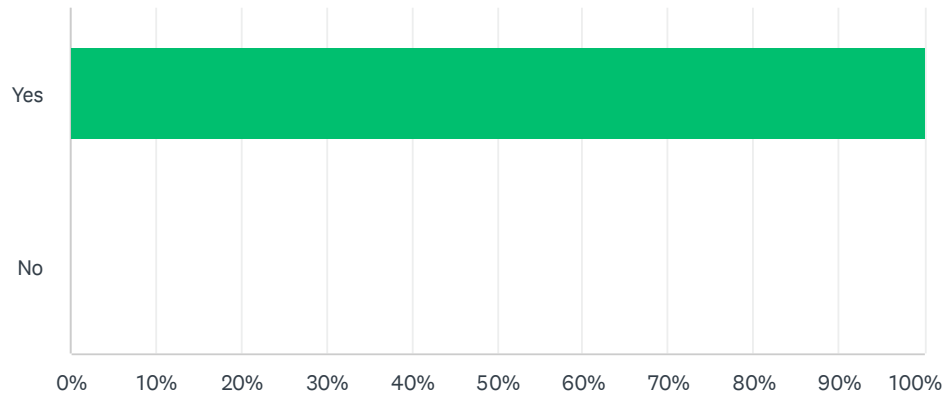


Q1 Congress Park boundaries are E Colfax to North, 6th Ave to South, York to West and Colorado Blvd to East. Do you live in or own residential property in the Congress Park Neighborhood?

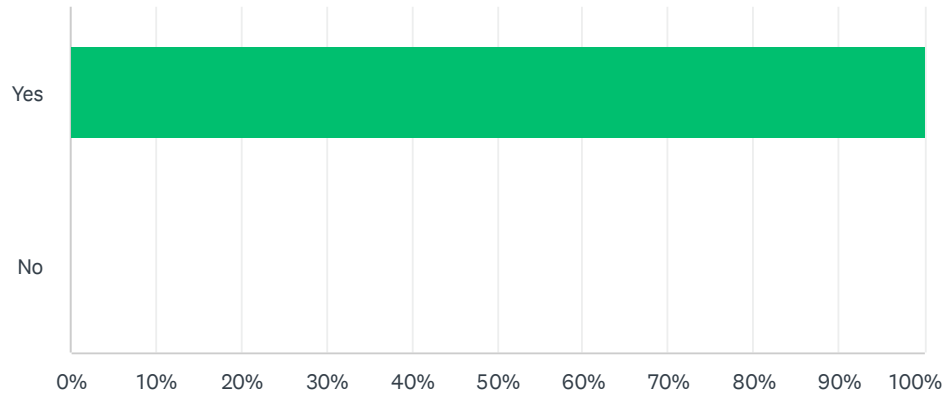
Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	84
No	0.00%	0
TOTAL		84

Q2 Does your house or apartment use city owned trash, recycling or composting services

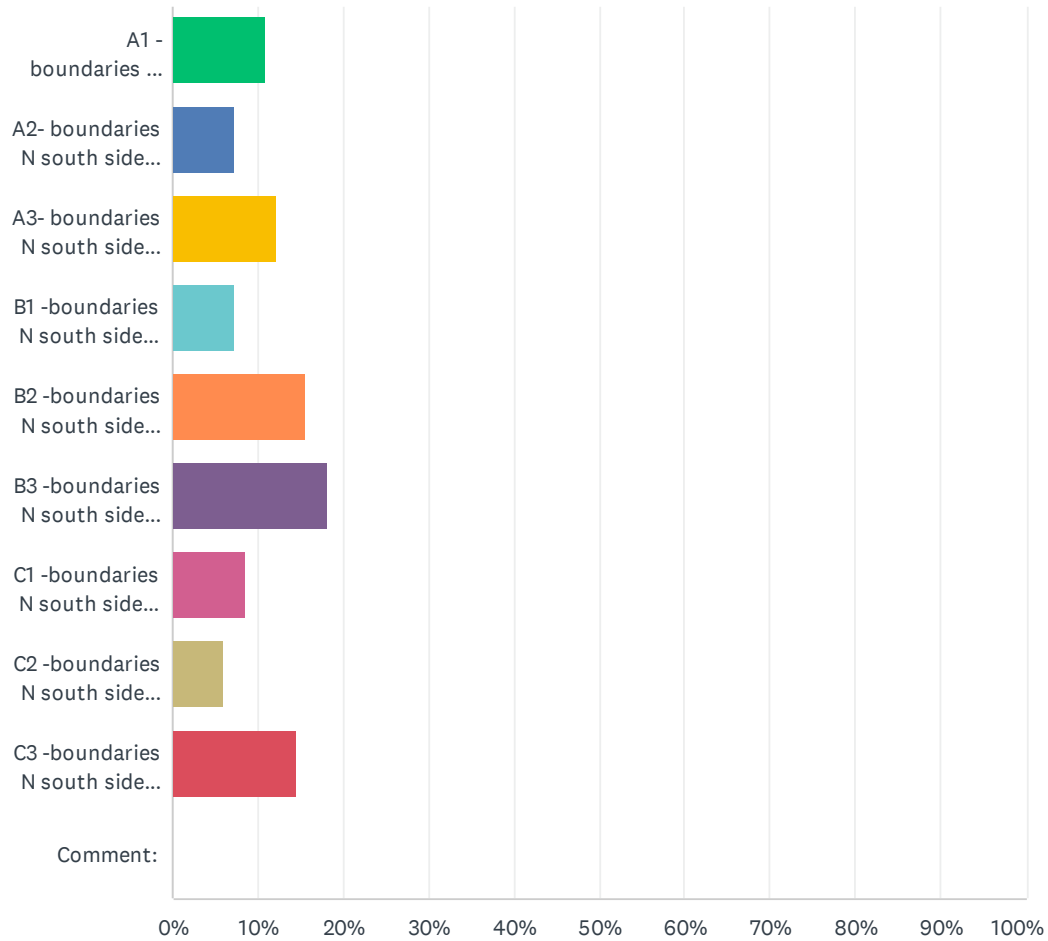
Answered: 84 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	84
No	0.00%	0
TOTAL		84

Q3 Please tell us what quadrant that your residence or property is in

Answered: 83 Skipped: 1



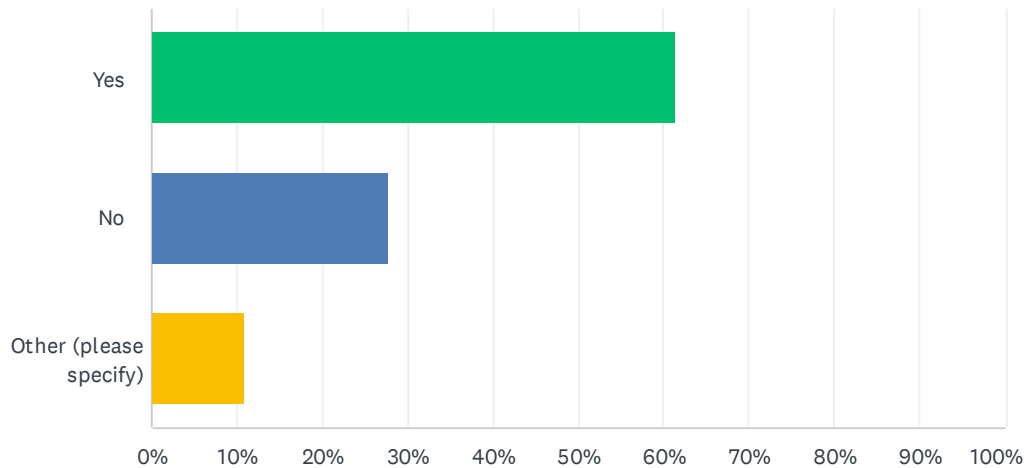
Trash Safety Survey

ANSWER CHOICES	RESPONSES	
A1 - boundaries N south side E.Colfax,S north side 12th Ave,W east side York St, E both sides Fillmore St	10.84%	9
A2- boundaries N south side E.Colfax,S north side 12th Ave , W both sides Milwaukee St, E both sides Cook St	7.23%	6
A3- boundaries N south side E.Colfax S north side 12th Ave W both sides Madison St, E west side Colorado Blvd	12.05%	10
B1 -boundaries N south side 12th Ave, S north side 9th Ave W east side York St , E both sides Fillmore St	7.23%	6
B2 -boundaries N south side 12th Ave S north side 9th Ave W both sides Milwaukee St, E both sides Cook St	15.66%	13
B3 -boundaries N south side 12th Ave S north side 9th Ave W both sides Madison St, E west side Colorado Blvd	18.07%	15
C1 -boundaries N south side 9th Ave, S north side 6th Ave. W east side York St, E both sides Fillmore St	8.43%	7
C2 -boundaries N south side 9th Ave, S north side 6th Ave.W both sides Milwaukee St, E both sides Cook St	6.02%	5
C3 -boundaries N south side 9th Ave, S north side 6th Ave, W both sides Madison St, E west side Colorado Blvd	14.46%	12
Comment:	0.00%	0
TOTAL	83	

#	COMMENT:	DATE
	There are no responses.	

Q4 Was your address affected by the changes?

Answered: 83 Skipped: 1

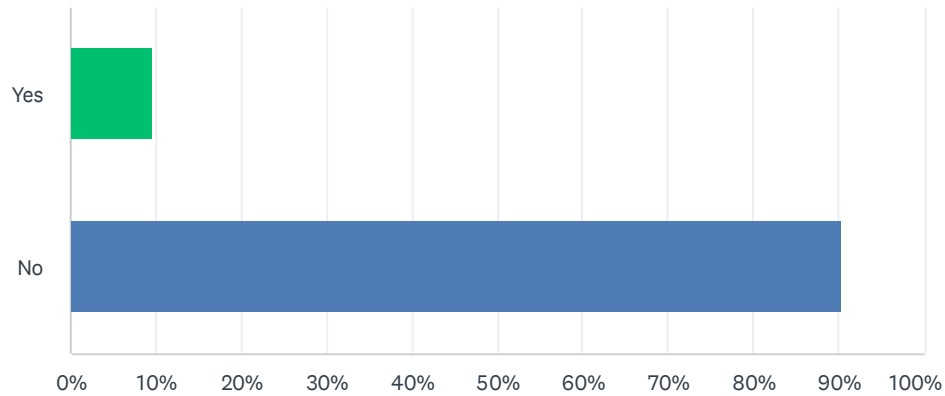


ANSWER CHOICES	RESPONSES	
Yes	61.45%	51
No	27.71%	23
Other (please specify)	10.84%	9
TOTAL		83

#	OTHER (PLEASE SPECIFY)	DATE
1	I can't move the bins into the street due to parking.	8/24/2022 7:58 AM
2	There was only a beneficial effect. Alleys are too narrow even with smaller trucks and residents build their fences up to the alley line leaving no place for trash cans. Folks dump all kinds of trash, abandoned furniture, building materials into the alley. Trash trucks require two people in the alley and trucks cannot be readily automated because of all the trash bins, illegal dumping, etc. The alleys are much cleaner now and folks can actually drive and walk through the alleys. Certain residents don't respect the right of people to use the alley to access their homes. Folks left their trash bins in the alley and cars could not get through without getting out of your car and moving stuff out of alley way.	8/23/2022 7:28 AM
3	I don't think so	8/18/2022 7:52 PM
4	I'm not sure what this question means.	8/18/2022 5:08 PM
5	Not sure which changes are referred to	8/15/2022 4:59 PM
6	We have a narrow alley and had to start taking the bin down steep steps to the street not long ago. This is difficult for us as we are elders. So far, my husband can handle it, but I worry.	8/15/2022 3:25 PM
7	What changes? Why would my address be affected?	8/15/2022 3:17 PM
8	I don't know	8/15/2022 2:45 PM
9	But received letter	8/15/2022 2:31 PM

Q5 The director of Solid Waste has stated that if a citizen is injured there is a process in place for the citizen to make a claim. Were you aware of this?

Answered: 83 Skipped: 1

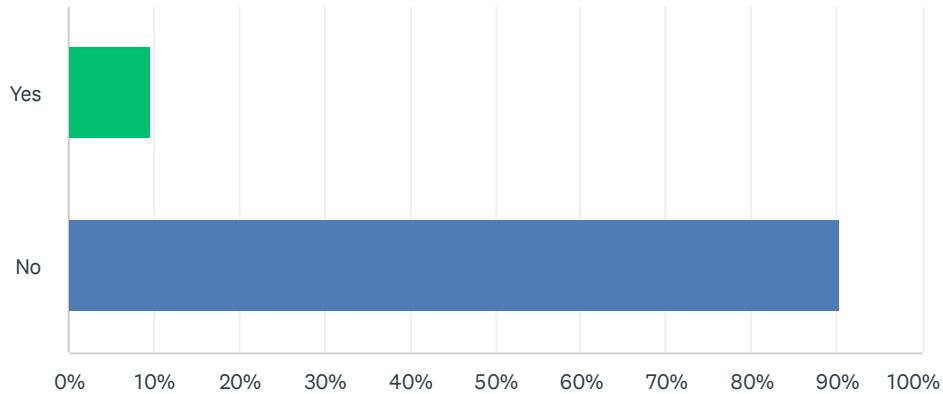


ANSWER CHOICES	RESPONSES	
Yes	9.64%	8
No	90.36%	75
TOTAL		83

#	OTHER (PLEASE SPECIFY)	DATE
1	There would have to be some mechanism to deal with this possibility. The question is vague. Direct injury due to Solid Waste (e.g. being hit) vs Indirect injury e.g. slip and fall taking out the trash to the street.	8/17/2022 5:40 PM
2	If a citizen was injured? Do you mean injured by Solid Waste?	8/15/2022 3:17 PM

Q6 Have you ever been injured while moving your trash/recyclables to the street?

Answered: 83 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	9.64% 8
No	90.36% 75
TOTAL	83

#	COMMENT:	DATE
1	Hurt my back going down steps.	8/24/2022 7:58 AM
2	You an always use the alley to roll your trash bin out to a size street instead of in front of home. This is permitted because the side street has same schedule. Many residents don't even have alley access because they park in front of home and their backyard fence goes up to alley line.	8/23/2022 7:28 AM
3	I have to carry my recycle been down a steep hill about 25' to get it to the curb. It's heavy and hard to move; I'm the only one in my house who can do it safely and it's still a struggle for me to get down the hill	8/19/2022 9:31 PM
4	...but I can imagine that injuries could occur, especially for folks who have to roll their bins down berms or stairs to place them curbside.	8/18/2022 6:40 PM
5	I don't have to move my trash/recyclables to the street, it is picked up in the alley.	8/18/2022 3:45 PM
6	Nothing serious at all, twisted ankle moving trash cans from back yard to front yard.	8/17/2022 5:34 PM
7	My husband takes out the recycling. It is hard to get it down the hill. I can't get trash up and down hill we have alleys for our trash. Not front yard.	8/17/2022 5:12 PM
8	We do not take to street, keep in alley.	8/16/2022 4:45 PM
9	Twisted ankle while moving the bins. The hill along the front of the house makes it difficult to move bins from what WAS the alleyway to the front of the house	8/16/2022 10:48 AM
10	Not yet but it is bound to happen as I am a senior citizen who shouldn't have to move many carts to get trash & recycling that should be picked up from the alley which is what alleys are for.	8/15/2022 5:05 PM
11	because currently I do not have to move my trash to the street but I have very limited access to the front of my property and it would be down a steep hill	8/15/2022 4:43 PM

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12	This answer depends on what exactly the definition of "injury" is. I have back problems and have aggravated them dragging trash & recycling bins up and down the stairs to the street.	8/15/2022 4:04 PM
13	I did have a recycle truck tear up a large section of my tree lawn, sidewalk landing and part of a driveway entrance in a snow storm 10 years ago. It took me almost a year to get the situation resolved and the funds issued that I spent to repair the damage at 60%. I dealt the entire time with some very nasty female attorney from the City Attorney's office ! ! I would not trust any legal process through the city.	8/15/2022 3:53 PM
14	back injury	8/15/2022 3:17 PM
15	I have alley pick up but if it changes to street I won't be able to move the bins. I'm a senior citizen with a bad shoulder	8/15/2022 3:13 PM
16	But I won't take it out if it's icy and slippery, I'll wait a week. A few weeks ago it was heavier than usual (I have a small cart and rarely fill it up) and going down the hill on my front lawn it hit my leg and broke the skin. Not a big injury but it's so incredibly stupid to have to do this every week when the alleys have been working for almost a century.	8/15/2022 2:38 PM

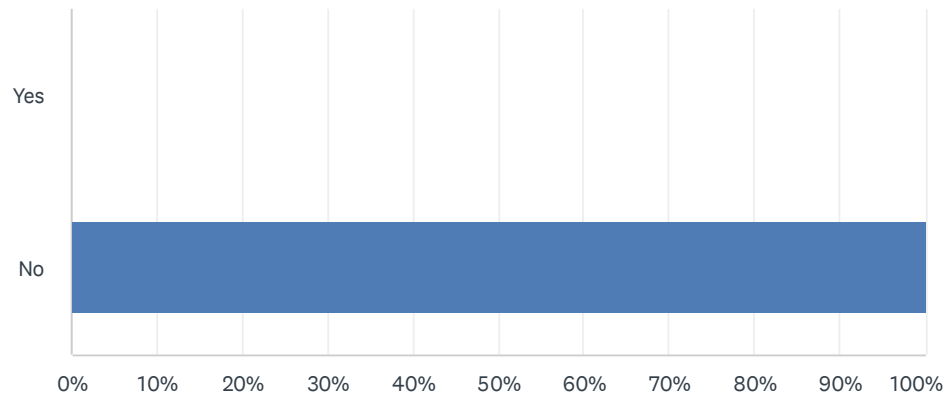
Q7 what was the nature of your injury?

Answered: 7 Skipped: 77

#	RESPONSES	DATE
1	sore back	8/24/2022 7:58 AM
2	Shoulder strain	8/18/2022 3:24 PM
3	Twisted ankle	8/17/2022 5:34 PM
4	twisted ankle	8/16/2022 10:48 AM
5	Heavy can fell over. Hurt leg.	8/15/2022 4:17 PM
6	back and neck	8/15/2022 4:04 PM
7	back injury	8/15/2022 3:17 PM

Q8 Have you ever made a claim?

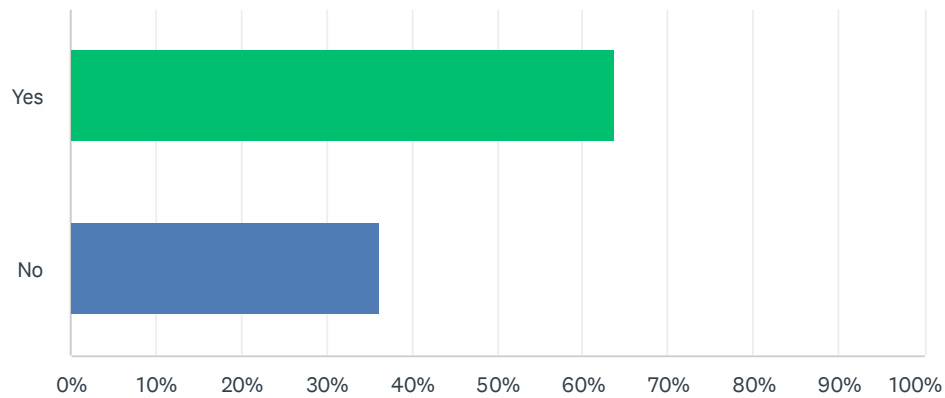
Answered: 7 Skipped: 77



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	7
TOTAL		7

Q9 Due to trash pickup day coinciding with street cleaning day, the carts have been reported to impede the ability of the street cleaners to do their job. Have you experienced this at your address?

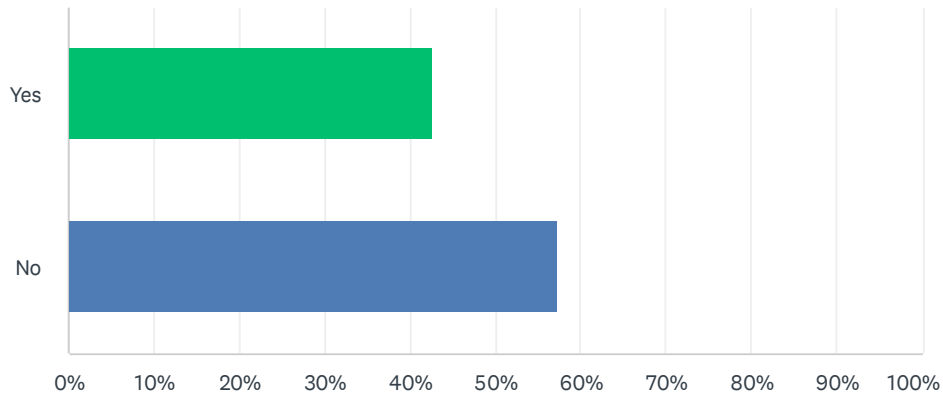
Answered: 83 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		63.86%	53
No		36.14%	30
TOTAL			83

Q10 One complaint from citizens who use the bikelanes in the neighborhood is that the carts sometimes are left in the bikelane which causes them to swerve into the traffic lane causing a potential conflict with drivers. Has this been your experience as a cyclist or car operator?

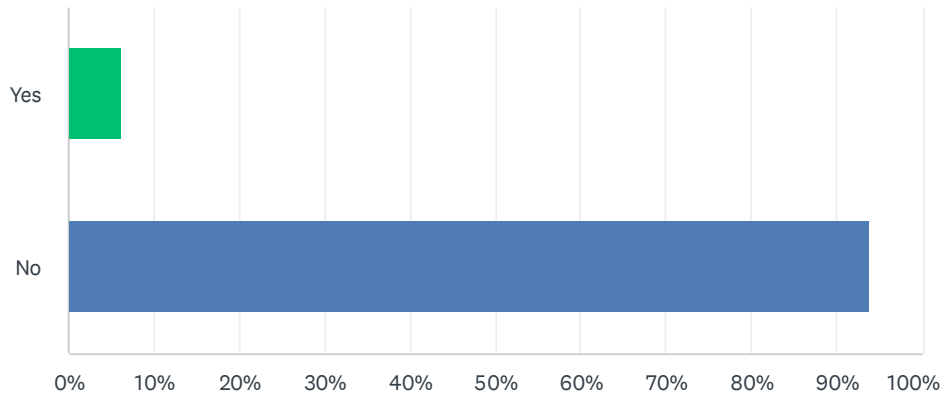
Answered: 82 Skipped: 2



ANSWER CHOICES		RESPONSES	
Yes		42.68%	35
No		57.32%	47
TOTAL			82

Q11 Last January, the Christmas tree recycling program resulted in trees being left in the streets for up to three weeks. Solid waste reported that there was a sharp spike in complaints for that month (over 15000) Did you make a complaint to 311 in January regarding this?

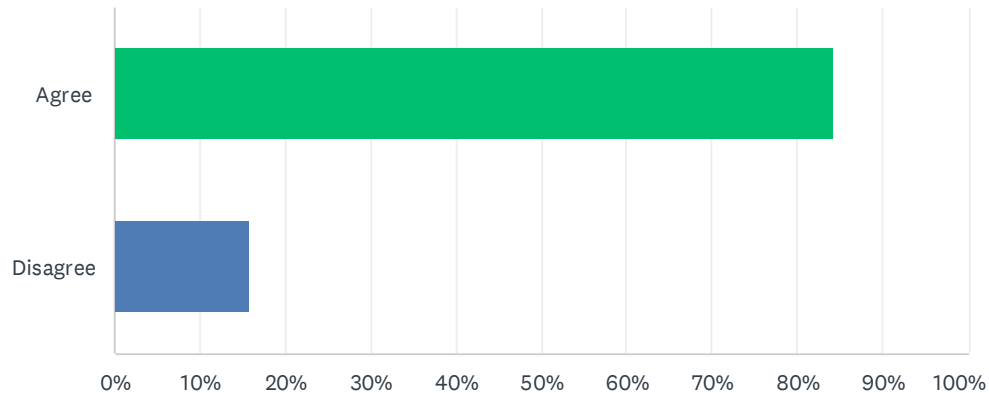
Answered: 81 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	6.17%	5
No	93.83%	76
TOTAL		81

Q12 Large item pickup has also been moved to street pickup. Items like beds, furniture, appliances, Christmas trees, barbeques, etc can present a hazard to pedestrians, bicyclists, and motorists. Would you agree or disagree?

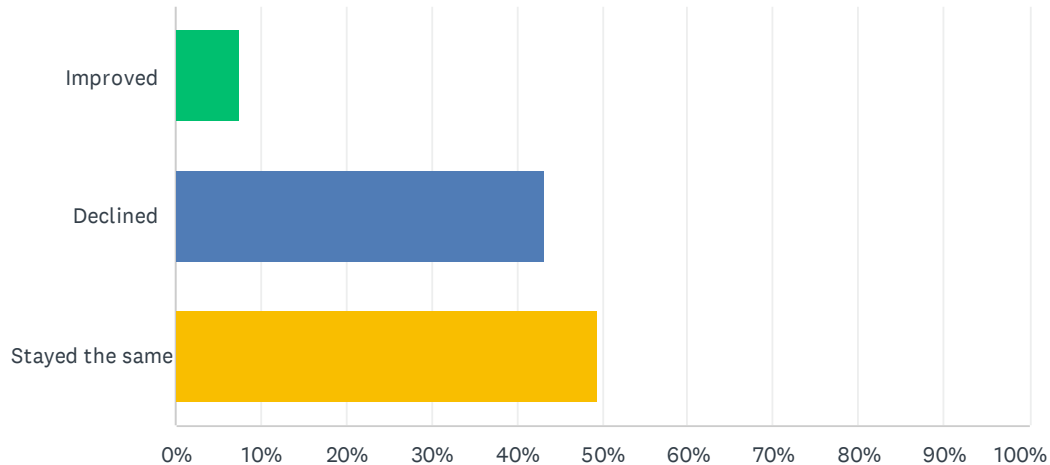
Answered: 82 Skipped: 2



ANSWER CHOICES		RESPONSES	
Agree		84.15%	69
Disagree		15.85%	13
TOTAL			82

Q13 Has your pickup service improved, stayed the same, or declined since the change to street pickup?

Answered: 81 Skipped: 3



ANSWER CHOICES	RESPONSES	
Improved	7.41%	6
Declined	43.21%	35
Stayed the same	49.38%	40
TOTAL		81

#	COMMENT:	DATE
1	Alley is no longer a dumping ground for abandoned furniture and trash bins that are left out continually blocking residents from using alley for access for their homes.	8/23/2022 8:12 PM
2	There is no room in the alley for large item pick up because most residents built their backyard fences right up to alley way. Folks dump anything and everything into the alley way at any time and just leave it there until large item pick up day comes. This resulted in alley being filled with abandoned items and residents cannot even drive through alley through their home. Telephone polls in alley get hit by large trucks. Trash pick up much better in street. On street sweep day, folks can put their trash bin on top of curb or move in across the street or side street.	8/23/2022 7:32 AM
3	I've had to call for multiple missed pickups for recycling in the street. In some instances our bin sat full on the street for More then a week and since it was full, we had no where to put our recycling	8/19/2022 9:32 PM
4	i am enrolled in the compost program. my pick up for this is on the street. my trash is in the alley and my recycling is on the street. This appears to cause confusion. I have to call and request a pick up every time (and I mean every time) that I put my composting out.	8/19/2022 12:46 PM
5	There have been a few times trash has not been picked up on the designated day.	8/19/2022 8:31 AM
6	Often not picked up till the next day. Leaving the carts out over night.	8/18/2022 4:26 PM
7	Moving large items to the street has been an issue though. I have to move it further and when it's heavy stuff, it's tough. In addition it takes us valuable parking space on the street. HATE IT!	8/18/2022 4:11 PM

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8	Our pickup service has not changed.	8/18/2022 3:46 PM
9	Our pickup is still in the alley I guess because we have a wide alley	8/17/2022 7:44 PM
10	My house service remained in alley but across the street is now street pick up. I have no issues with my personal service because it's in the alley but have witnessed our street tree canopy being damaged by the lifting arm. I've also seen streets go uncleaned due to the conflict on the east side street sweeping day being the same as trash day. This lack of street cleaning has clogged our gutters and flooded our streets	8/17/2022 7:19 PM
11	more circumstances of missed pickups	8/17/2022 5:06 PM
12	Garbage and large item pickup needs to be moved back to the alley.	8/17/2022 12:17 AM
13	The city's waste management program is set up for a 'one size fits all'. I don't have room for bins in my garage & my two cars. I don't have available nor convenient space around my home to store two let alone three bins. I have resorted to using space in my alley where I have room for city bins and hauling them 50 yards to the nearest street for pick up. I would prefer the pickups in my alley. 944 Saint Paul Street	8/16/2022 4:38 PM
14	Yard debris, messy bins, pickup times or missed pick ups prevail.	8/16/2022 10:50 AM
15	I have had frequent episodes of street sweepers cleaning, or trying to around recycle bins. Also, the drains along 7th avenue have not been cleared for many, many months, plus there are several crumbling curbs along the Parkway. I find it ironic, that the city is bugging residents about sidewalks when the city doesn't take care of gems like 7th avenue. I'm aware of this as I walk the length of 7th Ave 3-4 times a week and have taken note. Thanks!	8/16/2022 10:04 AM
16	It is now more difficult for me to put trash/recycling out. I'm 76 years old, and I find it difficult to walk all the bins from the rear of my property to the street.	8/16/2022 8:16 AM
17	I have great difficulty with the weight of the carts as I take them down our front steps. I am fearful that I will be unable to control the carts resulting in them going into the street and hitting a parked car!	8/16/2022 6:51 AM
18	Not only did it decline but it is a giant cluster as the carts get in the way of sweeping and they regularly miss cart emptying so the carts sit here for up to 4-5 days until they finally empty them. In the meantime, no one can park and this ill-conceived idea is a mess that is just not working in any shape or form. THEN you plan to change us an additional fee for it. Someone that doesn't live here cooked this up and it DOES NOT WORK! NO FEES and GO BACK TO THE ALLEY!	8/15/2022 5:10 PM
19	Question 10 is not clear. Our large item trash pickup and regular trash pick up is in the alley (not on the street). However, if trash and large item pickup trash were moved to our street, then, yes, I think it would present hazard to all types transit (especially large item pickup). They alley is for trash. Recycling has been slow. I've made several 311 calls in the last month about missed recycling pick up. I wish that recycling and compost pick up was weekly - like trash pick up. Although I have called 311 a few times - I do understand that there are labor shortages and other issues right now.	8/15/2022 5:03 PM
20	Irregular and lots of trash and bins blocking bike lanes and left in the street	8/15/2022 4:44 PM
21	Way worse. Many missed pickups. Delayed pickup. More noise. Truck drives by house 4x now instead of 1x. Live on corner.	8/15/2022 4:19 PM
22	My trash service was not moved to the street.	8/15/2022 4:18 PM
23	The way in which the city operates its solid waste and recycling program is dangerous, wasteful, costly, and not sustainable. Having bins and large items all over the street, including large items, is not safe to pedestrians, cyclists, residents and children. It also impacts school crossings in front of Teller and Sewell. It decreases visibility and safety.	8/15/2022 4:09 PM
24	The service has stayed the same, but the inconvenience level has substantially increased.	8/15/2022 4:05 PM
25	City needs to step up and do its part for cleaner air. Invest in smaller electric trash vehicles with the money that will be returned to the general fund once we start paying for trash collection.	8/15/2022 4:05 PM
26	The new on-street method of trash pickup defies logic - trash trucks that used to be able to pick up 2 blocks at once by going through the alleys now drive every which way ALL day long	8/15/2022 4:02 PM

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to pick up the bins on the street. Adding insult to injury, many neighbors don't retrieve their empty bins in a timely fashion, so they just sit on someone else's curb for days. Then, with street sweeping on the same day as our trash day, it is a literal cluster F*** of cars displaced for street sweeping and bins everywhere. It is a MESS. The large item pickup on the street is an eye sore as well.....old furniture, couches, junk, all out on the street makes Congress Park look like Beirut, and never mind the homeless who pick through trash bins/large items/etc. and throw what they don't want to take anywhere they please. Again, whomever was the architect of this mess needs to attend a class at the school of common sense. Horrible is an understatement of this new approach.

27	Just terribly inconvenient - streets and sidewalks are for pedestrians, dog walking, bicyclists, and automobile traffic. Alleyways are made for trash !	8/15/2022 3:58 PM
28	Days have been missed. Bins are pushed to the curb or moved to boulevard by people wanting to park - so they aren't emptied	8/15/2022 3:57 PM
29	Trash pick-up is taking place several days after the assigned day.	8/15/2022 3:28 PM
30	Looks unappealing and is extra effort to move bins all the time	8/15/2022 3:25 PM
31	This survey is not accurate and not well written in some questions. We don't have street pickup on Fillmore near Colfax.	8/15/2022 3:19 PM
32	FAR WORSE service. the city is terrible at helping move carts.	8/15/2022 3:18 PM
33	This is a nice residential area with homes and lawns kept up. To see every week trash carts with things spilling over or what looks like small landfills on large item pick up days is disgusting. Many of us would love to see this city council turned over to people who respect the citizens they supposedly work for.	8/15/2022 2:41 PM
34	Terrible decision to move trash to the street. Trash trucks are hitting trees when they lift bins, impedes street sweeping, and overall a huge failure by Denver	8/15/2022 2:40 PM
35	Trash in the streets, oil and other 'fluids' on the road including permanent stains. It's disgusting! Trash belongs out of sight, not in our front yards!	8/15/2022 2:40 PM